



Success Story



CeramTec
THE CERAMIC EXPERTS

CeramTec GmbH optimizes the VAT ID verification process

CeramTec GmbH, with more than 3,500 employees, is active worldwide. The company has both production facilities and subsidiaries in Europe, Asia and America. The successful use of advanced ceramics has led CeramTec to the top of international manufacturers and ensures worldwide recognition. These ceramics are used, for example, in medical technology, the automotive industry, electronics, energy and environmental technology. They create products that are often not visible, yet indispensable, such as artificial hip joints, distance sensors in cars, LED technology and metal processing equipment. The company's core market is health-care medicine. In the future, this market is to be further developed, especially in China.

The company originated in 1903 at its production site in Marktredwitz in the state of Bavaria, Germany. Since then, CeramTec has grown steadily and is now supported by various investors. In fiscal year 2019, CeramTec generated consolidated sales of € 620.4 million.

The ceramics manufacturer uses another provider's master data governance process to create and maintain master data. However, they used to be perform the VAT-ID check manually by sending the data to an auditing company.



Task

At the beginning of 2020, new regulations impacting VAT-ID check were tightened by tax authorities. For large, internationally active companies like CeramTec, an uncomplicated and automatic process that provides audit-proof documents was therefore essential. In its search for an appropriate solution, CeramTec came across ISO Professional Services.

ISO Professional Services was able to assert itself from among several providers. The decisive factors were the solution's scope of services and its complete integration into SAP. Furthermore, CeramTec required a seamless inclusion of the check into the existing data governance process to replace the previous VAT-ID check manual processing.

After a presentation of the Marlin VAT-ID check (MUP) solution and consultation with the company's accounting department, Manuela Weschke, SAP Consultant FI/QM in CeramTec's Information Systems Department, confirmed the order. CeramTec plans to use the add-on in the SAP ERP system in their accounting department to check accounts receivable.

Project

The project duration was only four weeks with a three-week interruption, during which the governance process provider took over the necessary settings for the integration of the MUP. Despite the current Corona regulations, the preparatory meetings such as the kick-off conference call and the remote customizing workshop (after installation) also went smoothly. CeramTec then successfully tested the add-on on its test system.

„The project ran both on time and on budget,“ said Markus Flott, Project Manager and SAP Consultant for Data Quality Management at ISO Professional Services.

Result

CeramTec is now not only able to perform individual checks and master data mass checks, but also able to check and set locks during creation and maintenance for transaction data as well. The Marlin VAT-ID check monitor creates audit-proof documents of the checks. Through a customized setting in the MUP add-on, it also displays notifications for selected checks.

„We were pleased that everything worked so smoothly. There were no complications during the implementation of the solution.“ (CeramTec GmbH)

About ISO Professional Services

ISO Professional Services has decades of experience in SAP consulting and hosting as well as IT infrastructure services. The core competencies cover the entire life cycle of SAP landscapes - from consulting, implementation, operation, optimization, archiving to decommissioning. We have specific know-how in the data quality management of large databases. Several products in the area of Data Quality Management are certified by SAP S.E.

ISO has been active in the IT and Software market since 1979 and has since become an international IT service provider. Targeting specific markets has resulted in several powerful and innovative companies under the umbrella of the ISO-Gruppe. Besides the ISO Professional Services SAP specialists, these include ISO Software Systeme (specialized in software engineering and IT consulting), ISO Travel Solutions (an IT expert for the tourism industry), ISO Recruiting Consultants (a provider of IT HR services) and ISO Public Services (IT solutions for public administration).

More than 610 permanent employees work at several locations throughout Germany as well as in associate companies in Austria, Poland and Canada. The companies ISO Software Systeme, ISO Travel Solutions, ISO Professional Services and ISO Public Services of the ISO-Gruppe with their locations in Nuremberg, Munich and Frankfurt are certified in accordance with DIN EN ISO 9001:2015.

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Sector

Technical Ceramics

Geografie

Europe, USA, Asia

Implementation environment

SAP ECC 6.0

ISO Solution

Marlin VAT-ID check

Advantages

- Automatic check during creation and maintenance of master data
- Inventory check
- Locks and notifications
- Clear and audit-proof document generation for each check

