

## Key data ISO-Gruppe

- Founding year 1979
- Owner-managed company
- Turnover in 2017: 52 million euro (estimated)
- some 520 employees
- Head Office Nuremberg

### We are there for you:

#### ISO Professional Services GmbH

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– a member of ISO enterprises –

#### ISO-Gruppe worldwide

Austria | Canada | Poland



## Individual support – independent operation!



We offer tailored hosting solutions

## System Operations by ISO Professional Services.

As an SAP hosting partner, we have been operating our own systems as well as customer systems in various scenarios for decades.

You value your independence and would like to go your own way in terms of technology? ISO offers four different models, which can be adapted to individual needs as required. Our solutions include backup data centers (e.g. for airports), remotely managed environments, housing of third-party systems and full outsourcing. In the case of full outsourcing, we not only provide and are responsible for the SAP systems, but also the complete infrastructure with central services such as your Active Directory.

It is essential that all physical environments that are not on-prem-

ises at the customer's premises are operated in Nuremberg in several bank-safe data centers and do not leave the data in Germany or the EU.

### Which scenario makes sense for you?

#### Package S: Remote Operation

**Initial situation:** You have a modern infrastructure and want to keep hardware and data on premises.

**Offer:** We operate your SAP infrastructure remotely from Nuremberg.

#### Package M: Operating / Housing

**Initial situation:** You have an infrastructure, but want to move the hardware and operations to a redundant, high-security data center to reduce your on-site operating team to a minimum.

**Offer:** We move your hardware to our cabinets in Nuremberg and operate your SAP and non-SAP infrastructure.

#### Package L: SAP Hosting

**Initial situation:** Your infrastructure no longer meets current requirements, and you want to purchase hardware and SAP operation as a service.

**Offer:** We migrate your system to Nuremberg to systems provided

by us. For this, neither a database nor a change of operating system are needed as we support various platforms.

#### Package XL: Full-Service Hosting

**Initial situation:** Your infrastructure no longer meets current requirements and you want to relieve your own operating team of all routine tasks and reduce them to a minimum.

**Offer:** We provide the necessary hardware, migrate your system landscape to Nuremberg and operate it on our computers – at most including your network components and the clients in the field.



# Tailor-made hosting solutions

## Four scenarios – one objective

We develop the optimum scope of services for our customers, because every company is different – just like you and your employees. We offer boutique-style hosting at a fair price.

Which scenario would best fit your requirements?

### Choose the services you need:

Data center space

AD Service

SAP Basic Hotline /  
Remote Operating

System monitoring

dedicated or shared  
hardware

Provision of images  
for the clients

Backup

Hardware leasing for  
complete infrastructure

Operation of servers  
on which applications  
other than SAP are  
operated

Patch Services

Authorization man-  
agement if required